

UNIT 7 – USING DIFFERENT SERVICES

Dialogue 2 'Currency Exchange'

1. I've listed some words you can hear or use in an exchange office. Match them with their definitions.

1. currency	a) the value of the money of one country compared to the money of another country
2. commission	b) a piece of paper money
3. exchange rate	c) the system or type of money that a country uses
4. to exchange/change money	d) to get money from one country for the same value of money from another country
5. banknote (BrE) / bill (AmE)	e) an extra amount of money that is paid to a person or organization according to the value of the goods they have sold or the services they have provided

2. Listen to the dialogue and answer the questions below.

a) How much money does Martin want to change?

b) How many dollars does he get?

YOUR NOTES



3. Listen one more time and complete the missing words (R = Receptionist, M = Martin).

R: Good morning, sir. How can I help you?

M: I'd like to _____ some currency. Is there a bank nearby?

R: I'm afraid they're all closed on Sundays.

M: Oh yes, I _____ that it's Sunday.

R: We do have a cashier service available here though. What _____ would you like to change?

M: I'd like to change Thai baht into Australian dollars.

R: Sure, our exchange _____ is 22.62 baht to the dollar and our _____ fee is 2%.

M: OK, I'd like to change ten thousand baht, please.

R: Fine, that's \$ 442.08 _____ \$ 8.00 commission.

M: OK.

4. Match the sentences from the dialogue 1-10 to their translation a)-j).

1. R: Good morning, sir. How can I help you?	a) Dobrze, chciałbym wymienić dziesięć tysięcy bahtów.
2. M: I'd like to exchange some currency. Is there a bank nearby?	b) Chciałbym wymienić tajski baht na australijskie dolary.
3. R: I'm afraid they're all closed on Sundays.	c) W porządku, to jest \$ 442,08 minus \$ 8,00 prowizji.
4. M: Oh yes, I forgot that it's Sunday.	d) Obawiam się, że wszystkie są zamknięte w niedzielę.
5. R: We do have a cashier service available here though. What currency would you like to change?	e) Dzień dobry. Jak mogę panu pomóc?
6. M: I'd like to change Thai baht into Australian dollars.	f) Dobrze.
7. R: Sure, our exchange rate is 22.62 baht to the dollar and our commission fee is 2%.	g) Ale mamy tutaj dostępne usługi bankowe. Jaką walutę chciałby pan wymienić?
8. M: OK, I'd like to change ten thousand baht, please.	h) Oh tak, zapomniałem, że dzisiaj jest niedziela.
9. R: Fine, that's \$ 442.08 minus \$ 8.00 commission.	i) Oczywiście, nasz kurs wynosi 22,62 bahtów do dolara, a nasza opłata prowizyjna to 2%.
10. M: OK.	j) Chciałbym wymienić walutę. Czy jest w pobliżu bank?

<p>Currency Exchange</p> <p>R: Good morning, sir. How can I help you?</p> <p>M: I'd like to exchange some currency. Is there a bank nearby?</p> <p>R: I'm afraid they're all closed on Sundays.</p> <p>M: Oh yes, I forgot that it's Sunday.</p> <p>R: We do have a cashier service available here though. What currency would you like to change?</p> <p>M: I'd like to change Thai baht into Australian dollars.</p> <p>R: Sure, our exchange rate is 22.62 baht to the dollar and our commission fee is 2%.</p> <p>M: OK, I'd like to change ten thousand baht, please.</p> <p>R: Fine, that's \$ 442.08 minus \$ 8.00 commission.</p> <p>M: OK.</p>	<p>Wymiana waluty</p> <p>R: Dzień dobry. Jak mogę panu pomóc?</p> <p>M: Chciałbym wymienić walutę. Czy jest w pobliżu bank?</p> <p>R: Obawiam się, że wszystkie są zamknięte w niedziele.</p> <p>M: Oh tak, zapomniałem, że dzisiaj jest niedziela.</p> <p>R: Ale mamy tutaj dostępne usługi bankowe. Jaką walutę chciałby pan wymienić?</p> <p>M: Chciałbym wymienić tajski baht na australijskie dolary.</p> <p>R: Oczywiście, nasz kurs wynosi 22,62 bahtów do dolara, a nasza opłata prowizyjna to 2%.</p> <p>M: Dobrze, chciałbym wymienić dziesięć tysięcy bahtów.</p> <p>R: W porządku, to jest \$ 442,08 minus \$ 8,00 prowizji.</p> <p>M: Dobrze.</p>
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UNIT 7 – USING DIFFERENT SERVICES

Dialogue 3 'Sending Postcards'

1. Do you send postcards when you're on holiday? Imagine you're on holiday now and write a postcard to your friend. For example:

Hi Anna,

How are you? I hope everything's fine. We're having a great time here in Spain. The weather is perfect – it's warm and sunny so we're spending a lot of time on the beach. We're also going sightseeing or exploring the local shops and restaurants. The food is really delicious and the people are very friendly. We've met a nice Spanish couple who run one of these fantastic restaurants. I've bought you a little present and can't wait to give it to you :). We're coming back on Tuesday.

Love,
Gosia

2. Listen to the dialogue and answer the questions below.

- Where can Martin buy postcards and stamps?
- Where is the postbox?
- Can the concierge book a tour for Martin?

YOUR NOTES

3. Listen one more time and complete the missing words (R = Receptionist, M = Martin).

M: I'd like to _____ some postcards to my friends. Where can I buy postcards and stamps?

R: The hotel shop has a good _____ of postcards and you can buy your stamps there too.

M: OK, how will I know what stamps to buy?

R: The shop _____ will have a chart. She'll let you know what stamps to buy.

M: OK, is there a postbox nearby?

R: We can do that for you here, sir. There's a postbox at the end of the reception desk.

M: Great, wonderful. One more thing. It's my first day of sightseeing here. Can you _____ anywhere that I should go first?

R: Well, the hotel has a concierge. His _____ is over there. by the door. He will be able to give you _____ on tourist attractions and even make tour bookings for you.

M: Oh, OK, well, I'll go (to) see him _____. Thanks again. Bye.

R: Goodbye.

4. Match the sentences from the dialogue 1-10 to their translation a)-j).

1. M: I'd like to send some postcards to my friends. Where can I buy postcards and stamps?	a) Cóż, hotel ma rezydenta. Jego stanowisko jest tam, przy drzwiach. On będzie w stanie doradzić panu co do atrakcji turystycznych i nawet zarezerwować dla pana wycieczki.
2. R: The hotel shop has a good selection of postcards and you can buy your stamps there too.	b) Możemy to dla pana załatwić tutaj. Skrzynka jest na końcu recepcji.
3. M: OK, how will I know what stamps to buy?	c) Dobrze, jest tu gdzieś w pobliżu skrzynka pocztowa?
4. R: The shop assistant will have a chart. She'll let you know what stamps to buy.	d) Dobrze, skąd będę wiedział jakie znaczki kupić?
5. M: OK, is there a postbox nearby?	e) Oh, dobrze, cóż, pójdę do niego od razu. Ponowne dzięki. Do widzenia.
6. R: We can do that for you here, sir. There's a postbox at the end of the reception desk.	f) Hotelowy sklep ma duży wybór kartek i może też pan tam kupić sobie znaczki.
7. M: Great, wonderful. One more thing. It's my first day of sightseeing here. Can you suggest anywhere that I should go first?	g) Chciałbym wysłać kilka pocztówek do moich znajomych. Gdzie mogę kupić kartki i znaczki?
8. R: Well, the hotel has a concierge. His desk is over there. by the door. He will be able to give you advice on tourist attractions and even make tour bookings for you.	h) Ekspedientka będzie mieć wykaz. Powie panu jakie znaczki kupić.
9. M: Oh, OK, well, I'll go (to) see him now. Thanks again. Bye.	i) Do widzenia.
10. R: Goodbye.	j) Super, wspaniale. Jeszcze jedna rzecz. To mój pierwszy dzień zwiedzania tutaj. Czy może mi pani zaproponować, gdzie powinienem najpierw iść?

<p>Sending Postcards</p> <p>M: I'd like to send some postcards to my friends. Where can I buy postcards and stamps?</p> <p>R: The hotel shop has a good selection of postcards and you can buy your stamps there too.</p> <p>M: OK, how will I know what stamps to buy?</p> <p>R: The shop assistant will have a chart. She'll let you know what stamps to buy.</p> <p>M: OK, is there a postbox nearby?</p> <p>R: We can do that for you here, sir. There's a postbox at the end of the reception desk.</p> <p>M: Great, wonderful. One more thing. It's my first day of sightseeing here. Can you suggest anywhere that I should go first?</p> <p>R: Well, the hotel has a concierge. His desk is over there. by the door. He will be able to give you advice on tourist attractions and even make tour bookings for you.</p> <p>M: Oh, OK, well, I'll go (to) see him now. Thanks again. Bye.</p> <p>R: Goodbye.</p>	<p>Wysyłanie pocztówek</p> <p>M: Chciałbym wysłać kilka pocztówek do moich znajomych. Gdzie mogę kupić kartki i znaczki?</p> <p>R: Hotelowy sklep ma duży wybór kartek i może też pan tam kupić sobie znaczki.</p> <p>M: Dobrze, skąd będę wiedział jakie znaczki kupić?</p> <p>R: Ekspedientka będzie mieć wykaz. Powie panu jakie znaczki kupić.</p> <p>M: Dobrze, jest tu gdzieś w pobliżu skrzynka pocztowa?</p> <p>R: Możemy to dla pana załatwić tutaj. Skrzynka jest na końcu recepcji.</p> <p>M: Super, wspaniale. Jeszcze jedna rzecz. To mój pierwszy dzień zwiedzania tutaj. Czy może mi pani zaproponować, gdzie powinienem najpierw iść?</p> <p>R: Cóż, hotel ma rezydenta. Jego stanowisko jest tam, przy drzwiach. On będzie w stanie doradzić panu co do atrakcji turystycznych i nawet zarezerwować dla pana wycieczki.</p> <p>M: Oh, dobrze, cóż, pójdę do niego od razu. Ponowne dzięki. Do widzenia.</p> <p>R: Do widzenia.</p>
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